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Assistant Commissioner for Patents
Washington, D.C. 20231

Michael S. Lawler

10/13/00



PATENT
Attorney Docket No.: 000398

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Manu Kumar)	
)	
Serial No.:	09/593,978)	Group Art Unit: 2756
)	
Filing Date:	June 13, 2000)	

Entitled: APPARATUS AND METHOD FOR COMPANY
REPRESENTATIVES TO MONITOR AND ESTABLISH LIVE
CONTACT WITH VISITORS TO THEIR WEBSITE

TRANSMITTAL LETTER FOR NOTICE TO FILE
MISSING PARTS OF NON-PROVISIONAL APPLICATION
FILING DATE GRANTED

Assistant Commissioner for Patents
ATTN: Box MISSING PARTS
Washington, D.C. 20231

Dear Sir:

This is in response to the Notice to File Missing Parts of Non-Provisional Application Filing Date Granted (hereinafter "the Notice") mailed on September 7, 2000, in the above-captioned application shortened two month statutory period of response which is set to expire on November 7, 2000.

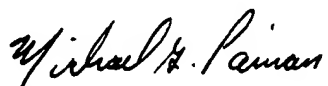
Enclosed herewith are the following:

1. a copy of the "Notice to File Missing Parts of Application" (Form PTO-1533);
2. a Declaration for Patent Application;
3. a check in the amount of One Hundred and Thirty dollars (\$130.00) to cover the requisite fees.

The Commissioner is hereby authorized to charge any underpayment or credit any overpayment to our Deposit Account No. 02-4553. A copy of this transmittal letter is enclosed.

A return postcard is also enclosed. Please date stamp and mail the postcard in order to acknowledge receipt of this correspondence.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Michael G. Panian". The signature is fluid and cursive, with the first name "Michael" being more prominent.

Michael G. Panian
Reg. No. 32,623

Buchanan Ingersoll
One Oxford Center, 20th Floor
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(412) 562-3743

Dated: October 13, 2000

Attorney for Applicants



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/593,978	06/13/2000	Manu Kumar	000398

23464
BUCHANAN INGERSOLL, P.C.
301 GRANT STREET
20TH FLOOR
PITTSBURGH, PA 15219



FORMALITIES LETTER



OC000000005380458

Date Mailed: 09/07/2000

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is missing.
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 1 - ATTORNEY/APPLICANT COPY

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